

Terms and Conditions

- After a period of 30 days, a quotation may be subject to a review. This could be a result of government fuel increases, landfill tax increases, other disposal cost increases and increases in costs due to any other change in legislation or circumstance.
- For any order placed, please allow 24 hours for service to take place.
- It is the customer's responsibility to load the container within the legal weight restrictions. If you are unsure of the legal limit, please ask a member of staff at JB's to advise. We have the right to refuse a collection of any load that is overweight or otherwise unsuitable for transportation on a public highway.
- The customer is liable for the costs of any damage caused to a hired container through fire or mistreatment for either repair or replacement. This depends upon the extent of the damage.
- All container sizes quoted are approximate sizes only.
- We have allowed for the siting, exchange or removal of any container to be carried out within 45 minutes on site. Any additional time on site, not attributable to the failure in our performance or equipment supplied, may be charged as demurrage to the customer, dependant on circumstance.
- Customers are eligible for a wasted journey charge if, on arrival to site, the customer is not in a position to accept the collection/exchange/delivery on the day it was requested. The wasted journey charge amount will be dependant upon distance travelled and waiting time on site.
- Once sited, our containers can only be moved by ourselves or our nominated sub-contractor, without our written consent. If any damage is caused whilst moving our containers, without our written consent, the customer will be liable for any charges incurred to repair the damage.
- Once a container is delivered, an invoice for the transport, minimum tonnage and any consignment note/admin fee charges will be raised. Once a container is collected, you will only pay for any additional tonnage over the minimum already paid. Any order that is charged a load price will be invoiced on delivery and an FOC invoice will be raised on collection. If you dislike these methods of payment, please discuss alternative options with a member of staff at JB's.
- Customers are required to correctly and adequately describe materials they have for disposal or recycling/re-use.
- Customers must provide us with the correct EWC code and SIC code relating to their waste, where required, prior to collection.
- Customers must notify JB's of any on site restrictions or circumstances, which may affect JB's, or their sub-contractors when visiting or delivering/exchanging/collecting a container, to the customer's location.
- Containers left on site remain the property of the relevant sub-contractor.
- Materials placed in a container provided must conform to the relevant quote/agreement details.
- Sub-contractors terms and conditions can be provided on request.
- Payment terms are 30 days from date of job, unless otherwise mutually agreed between both parties.
- Failure to comply with payment terms may lead to interest being charged on the outstanding balance, at 10%. Legal action will then be taken, if necessary.